Bengaluru South City Corporation

Office of the Executive Engineer, Traffic Engineering and Mobility Cell, 2nd floor, 9th Main Road, Jayanagara 2nd block, Bengaluru -560011 email: tecsouthpalike@gmail.com

No: EE/TEMC/BSCC/PR/ /2026-27 **Date:**

Proceeding of Pre-Bid Meeting

Venue: Office of the Chief Engineer [Zone-1],
Bengaluru South City Corporation,
2nd Floor, 9th Main Road,
Jayanagara 2nd Block,
Bengaluru - 560 011

Date: 13.05.2026 @ 11:30 Hrs.

Project Name: Providing Consultancy "Development, services Implementation for and Maintenance of Asset Management System (AMS) including GIS mapping, mobile application, database creation, and decision support system for South City Corporation under BSCC".

Ref:
1. Tender Notification No: EE / TE & M Cell / BSCC / TEND /05/ 2026-27, Date: 06.05.2026.
2. Tender Indent No: BSCC/2026-27/SE0097

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Officers Present: -

1. Basavaraj R. Kabade, Chief Engineer [Zone-1], BSCC through VC
2. P. Janardhan, Executive Engineer, [TE & M Cell], BSCC. in Chair.

Bidders Present: -

1) Arun Babu (NeoGeoInfo Technologies Ltd)
2) Manjuna (SAINTSMEN)
3) Manoj (Radiant infare)
4) Manjunath (SECOW Pvt Ltd)
5) Kishan (Deloitte Pvt Ltd)
6) Srinivasa K (pixel softek Pvt Ltd)
7) Venkata Krishna (Map my india)
8) Cyfuture India Private Limited
9) Aarvee Engineering Consultants Limited
10) C.E Info System
11) Das Consultants

The meeting started as per the scheduled time and welcomed the officers present.

The below queries received through KPP portal within specified time i.e., 13.05.2026 up to 16:00 Hrs.

Sl. No.	Queries Received	Replies
1	We respectfully Request BSCC to consider reducing the minimum experience requirement for Project Manager from 25 years to 10 years or allow equivalent experience in Enterprise GIS /ERP/Smart Governance platform to encourage wider Participation form technically competent firms.	Project Manager experience of 15 years with relevant experience will be considered.
2	We kindly request extension of the id submission deadline by 10 days to enable bidders to prepare comprehensive and technically robust proposals in the best interest of the project and the authority.	The RFP sets the last date for receipt of tenders as **25.05.2026 up to 4:00 PM**.
3	Kindly provide the approximate number /category-wise court of assets /Properties proposed to be surveyed and digitalized under the project. This will help the Bidder in Realistic estimation of Survey efforts, manpower deployment infrastructure sizing and overall costing	All the assets that come under BSCC shall be mapped.
4	Considering the comprehensive scope of work including GIS mapping, system development, integrations and detailed technical proposal preparation, we kindly request the client to consider extending the bid submission timeline by an additional 3–4 weeks after receipt the Prebid responses to enable submission of a well-structured and competitive proposal.	Tender conditions prevail
5	Considering the scope involving GIS mapping, AMS development, mobile application, integrations and field digitization, the timeline of 3 months appears aggressive. Kindly consider	Tender conditions prevail

	extending the implementation timeline to at least 6 months.	
6	We understand that Survey is not in SI scope. SI need to develop the Mobile app and data model. Kindly confirm.	RFP is clear on this
7	We understand "similar work" refers to overall IT/GIS-based solutions will be considered. Kindly confirm.	RFP is clear on this
8	Kindly clarify whether this condition applies to overall project value or only application development component.	Question is not clear, However Tender conditions prevail
9	Kindly clarify whether contractual or consultant resources can be considered along with permanent employees.	Tender conditions prevail
10	Kindly clarify whether a site visit is mandatory and if any structured data or documentation will be shared during such visits.	Tender conditions prevail
11	Kindly confirm the format, completeness and quality level of data that will be shared by BSCC for project initiation.	Data will be shared in available format with BSCC.
12	Kindly confirm whether responses to pre-bid queries will be published as corrigendum and form part of RFP.	YES
13	Kindly clarify whether reimbursable expenses are actuals-based or must be firmed up within the lump-sum quote.	The financial proposal must be on a **Lump sum basis**
14	Kindly clarify whether reimbursable expenses are actuals-based or must be firmed up within the lump-sum quote.	within the lump-sum quote
15	Kindly clarify whether normalization of technical scores will be applied across bidders.	Tender conditions prevail
16	Kindly clarify whether scope	Tender conditions prevail

	rationalization may be considered during negotiation stage if required.	
17	Kindly confirm whether presentation can be conducted virtually and whether evaluation criteria for presentation will be shared in advance.	Tender conditions prevail
18	The stipulated experience requirement appears relatively high in relation to the overall project scope. We kindly request the department to consider rationalizing the requirement to approximately 12–15 years to facilitate broader participation while maintaining the desired level of expertise.	Project Manager experience of 15 years with relevant experience will be considered.
19	As this is GIS based implementation so, resources should have experience in GIS technology, kindly clarify whether additional roles (GIS experts, DevOps, DB admins) can be proposed as part of project team	Tender conditions prevail
20	Kindly confirm whether final selection is QCBS (80:20) or L1 post qualification, as Clause 5.7 refers to lowest price selection	The final selection will done in QCBS Method
21	Kindly clarify the contradiction between QCBS method and selection of lowest bidder.	Tender conditions prevail
22	Kindly clarify whether full EMD can be submitted via Bank Guarantee instead of split modes.	EMD of Rs. 1,60,000/- must be paid in the form of Electronic Cash through the KPP portal only.
23	Kindly confirm if physical submission is mandatory in addition to online submission.	Tenders must be electronically submitted (on-line) through the KPPP Portal. No physical documents will be considered.
24	Kindly confirm whether master data schema (data fields, formats) will be provided or expected from bidder.	Successful bidder shall devise

25	We would request some information on the process for inclusion of newly identified assets during survey phase.	Shall be discussed with selected Bidder
26	Kindly confirm whether standard workflows will be provided or need to be designed and approved during SRS phase.	need to be designed and approved during SRS phase
27	Kindly clarify whether SLA definitions and thresholds will be provided by BSCC.	Shall be discussed with selected Bidder
28	Kindly confirm whether predefined KPIs and report templates will be provided or finalized during implementation.	Shall be discussed with selected Bidder
29	Kindly clarify extent of customization expected in workflow engine and approval hierarchies.	Shall be discussed with selected Bidder
30	Kindly confirm whether hosting, cloud subscription and related infrastructure costs are to be borne by bidder.	YES
31	Kindly specify expected number of concurrent users for system sizing.	Shall be discussed with selected Bidder
32	Kindly clarify data archival duration and compliance requirements.	Shall be discussed with selected Bidder
33	Kindly confirm whether third-party monitoring tools are acceptable. We would also request some information on the logging or monitoring tools/platforms that are currently used by the client.	Shall be discussed with selected Bidder
34	Kindly clarify whether major upgrades during maintenance period are included in scope.	YES
35	Kindly clarify approval authority and process for milestone acceptance and payments.	Tender conditions prevail
36	Kindly confirm expected date of commencement and transition period, if any.	June 2026

37	Kindly clarify safeguards for consultants in case of delayed approvals from client side.	Tender conditions prevail
38	Kindly clarify compensation mechanism in case of termination for convenience by client.	Tender conditions prevail
39	Kindly confirm whether third-party dependencies impacting timelines will be considered for extension.	Tender conditions prevail
40	Kindly clarify availability of nodal officers and department coordination mechanism.	selected Bidder shall work closely with office of BSCC
41	Kindly clarify documentation required for invoice processing and approval timelines.	Tender conditions prevail
42	Considering industry practices, kindly request reduction in payment cycle to 30–45 days.	Tender conditions prevail
43	Kindly confirm whether penalties will be mutually discussed and validated before imposition.	Tender conditions prevail
44	Kindly clarify whether field survey and GIS data collection are part of bidder scope or if base data will be provided by BSCC.	Bidder scope
45	Kindly provide indicative volume of assets to be digitized for estimation purposes.	All the assets that come under BSCC shall be mapped.
46	Kindly clarify if additional asset categories may be added during project and how such changes will be handled commercially.	within the lump-sum quote
47	Kindly clarify whether an existing citizen portal/app exists and APIs will be provided for integration.	NO
48	Kindly confirm whether legacy lease data will be provided in structured format or requires digitization.	requires digitization

49	Kindly clarify whether standard inspection templates/checklists will be provided by BSCC.	Successful bidder shall devise
50	Kindly clarify whether mobile devices will be provided by BSCC or expected to be procured by bidder.	No devices shall be procured by the bidder
51	Kindly confirm whether BSCC has an existing GIS platform or expects bidder to provide complete GIS solution.	Bidder to Provide Complete GIS Solution
52	Kindly provide list of systems (ERP, billing, payment gateway, etc.) along with integration mechanism (API, DB, etc.).	Shall be discussed with selected Bidder
53	Kindly confirm preferred deployment approach and whether cloud hosting cost is included in bidder scope.	within the lump-sum quote
54	Kindly confirm whether this is mandatory or optional based on proposed architecture .	Mandatory
55	Kindly confirm if open-source stacks are acceptable for compliance. We would also request some information on the active technology licenses (if any) that are present with the client.	Tender conditions prevail
56	Kindly confirm benchmarking scenarios (transactions, user load, data size).	Shall be discussed with selected Bidder
57	Kindly clarify if CERT-In empaneled audit is mandatory and frequency of audits.	Yes, yearly once
58	Kindly confirm RPO/RTO expectations and whether DR infrastructure is in bidder scope.	Bidder scope
59	Kindly clarify if there is any mandated GIS OEM or platform standards.	Tender conditions prevail
60	Kindly confirm if both platforms are	Go-live at once

	mandatory at go-live or can be phased.	
61	Kindly confirm extent of no-code/low-code configurability expected.	Tender conditions prevail
62	Kindly clarify whether IoT integration is part of current scope or future extensibility.	future extensibility
63	We understand that there is no scope of any survey work in the scope of the Consultancy Agency. Kindly confirm. The client will be responsible for all the survey related activities. Kindly confirm.	Bidder is responsible
64	Kindly confirm whether milestone payments can be restructured based on deliverables rather than fixed percentages.	Tender conditions prevail
65	Kindly request periodic payment during O&M instead of end-of-year lump sum.	Tender conditions prevail
66	Kindly confirm validity period and whether reduction is allowed after warranty period.	Tender conditions prevail
67	Kindly confirm whether any interest clause applies for delayed payments beyond stipulated time.	Tender conditions prevail
68	Kindly clarify whether penalty is applicable on total contract value or delayed portion only.	Tender conditions prevail
69	Kindly request reconsideration to allow cost revision in case of project extension beyond bidder's control.	Tender conditions prevail
70	Kindly clarify whether ownership applies to customized code only or includes platform/IP components.	Ownership applies to customized code
71	Kindly confirm exact coverage values and whether they must be included in financial bid.	Included in financial bid
72	Kindly confirm if change requests post-SRS will be handled under separate commercial terms.	within the lump-sum quote

73	Kindly specify applicable interest rate.	No
74	Kindly confirm whether bidder is responsible for end-to-end field survey, asset tagging, and data validation.	Yes
75	Kindly clarify number of users and training locations.	Shall be discussed with selected Bidder
76	Kindly confirm whether licensing is expected to be perpetual or subscription-based.	Tender conditions prevail
77	Kindly provide details of existing systems and data formats for migration.	BSCC will provide available asset details, lease/rental agreements, and sample reports/data wherever available to facilitate the migration process.
78	Kindly clarify SLA parameters (uptime, response time, resolution time).	the consultant shall ensure industry-standard service levels during the implementation and maintenance period
79	Kindly confirm expected growth in assets, users, and data over next 5 years.	The exact growth projections are not available; however, the AMS shall be scalable to support future increase in assets, users, and data volume over the next 5 years.
80	Kindly clarify formal change management mechanism including approval hierarchy and commercial implications.	The formal change management mechanism, approval hierarchy, and any related commercial implications shall be governed as per BSCC procedures and mutually agreed terms during project execution, if required.
81	Kindly confirm expectations on documentation, training sessions, and handover deliverables.	The consultant shall provide complete system documentation, user manuals, training to concerned BSCC officials

82	Kindly clarify exit support requirements and transition responsibilities at contract closure.	The consultant shall provide necessary exit support, including data handover, system documentation, knowledge transfer
83	While the summary of costs outlines key heads for financial estimation, we request the Authority to kindly provide detailed guidance on inclusions, exclusions, and expected level of granularity under each cost component to ensure uniform interpretation and accurate financial quoting by all bidders.	The bidders may consider all costs necessary for complete execution of the scope of work
84	We would like to request to provide additional 1-2 days for submission of Prebid queries.	Tender conditions prevail
85	We understand department will provide all GIS datasets in GIS ready format. Please confirm	BSCC will provide available asset details and related data, wherever available
86	We understand that no continuous client-side resource deployment is required for the project. Resources will be working from consultant's office only , Kindly confirm	The resources shall be stationed in Bangalore and available to BSCC as and when required
87	In interest of greater participation, we request to kindly modify experience clause as below 1. Project Manager- 15+ years of Experience in building web and cloud based system 2. UI/UX Designer – 3+ years' experience 3. UI Front End Developer– 3+ years' experience 4. Front End Developer– 3+ years' experience 5. Backend Develop– 3+ years' experience	Project Manager experience of 15 years with relevant experience will be considered. rest Tender condition prevails

	6. Mobile App developer– 3+ years' experience These experience levels be apt for the current project, Kindly consider	
88	1. No. of officials to be trained 2. When training has to be done and the duration Also we understand that facilities like training room, projector, systems etc. will be made available by department Kindly confirm/clarify	The exact number of officials, training schedule, and duration shall be finalized during project implementation based on departmental requirements
89	Kindly clarify Whether survey is a part of the project? If yes, 1. Then what level survey needs to be done and what details are to be collected? 2. For assets like parks whether only location point to be collected or polygon to be marked? 3. If survey has to be done for each of the assets, including assets within, like parks- street lights within parks, other assets etc. it will be a detailed survey and duration may be much higher 4. In case survey is not to be done, then will asset data be made available by department? Kindly clarify	Tender conditions prevail
90	We understand that details like ownership, maintenance history, performance parameters, will be provided by department, as these may not be available at site also. Kindly clarify	BSCC will provide available asset-related details and records wherever available
91	Lease details needs to be collected and uploaded by consultant or uploading will be done by department? Kindly clarify	The user friendly application shall allow department to upload and maintain the lease documents respectively with assets.

92	We understand that department registered SMS & Email API/Gateway will be made available by department. i.e. Consultant will not have to supply these Kindly confirm	BSCC may provide available SMS/Email gateway access, wherever available
93	Request to list the participating departments and also asset list	The participating departments and detailed asset list shall be shared with the successful bidder
94	We understand that facilities for deployment -including hosting space, server, backup, anti-virus, DR etc. will be made available by department. Consultant will be using the same to deploy the proposed AMS system Kindly confirm	Tender conditions prevail
95	Does department have any existing GIS platform which needs to be used for this project or consultant is free to use any platform? Kindly clarify	consultant is free to use any platform
96	Request to confirm 1. Whether security audit is needed? 2. If yes then how many times will it have to be done?, as RFP just says regular audits 3. We understand that cost of such audit will be borne by department Kindly confirm/clarify	Yes, Once every year
97	Request to change the payment to quarterly mode, during maintenance phase	Tender conditions prevail
98	Reasonable amount of time is required to prepare a comprehensive proposal. Client is therefore requested to provide at least 07 days' time with effect from date of issue of pre-bid clarifications and extend	Tender conditions prevail

	the deadline for the submission of Proposal presently stated accordingly.	
100	It is requested, please give us further extension at least for 2-3 weeks from the bid submission due date so that we can prepare and submit the bid.	Tender conditions prevail
103	Each tenderer in its name should have executed and satisfactorily completed development of Asset Management System works/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client with total value not less than Rs. 80.00 Lakhs during last 5 financial years.	Tender conditions prevail
104	Tenders from Joint Ventures / Consortium may be accepted, subject to one lead bidder taking overall responsibility for execution, coordination, compliance, and delivery of the project.	Tender conditions prevail
105	Any reputed Company possessing Registration Certificate of establishment for similar services/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client from past 03 years.	Tender conditions prevail
106	Work done certificate for having successfully executed at least one similar work/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client not less than amount put to tender.	Tender conditions prevail
107	Consultants should submit the list of ongoing IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any	Tender conditions prevail

	Government/ Private client works awarded & works completed during 2020-21 to 2024-25 in the specified format as mentioned in RFP.	
108	Specific Experience of the Bidder related to the Assignment of Similar Nature/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client in last 5 years.	Tender conditions prevail
109	Kindly clarify whether experience in development and implementation of IT/ITES projects/ ERP / e-Governance platforms / Asset Digitization Systems for Govt. or Enterprise clients shall be considered as "similar work experience" for qualification.	Tender conditions prevail
110	Request BSCC to consider the cumulative experience of multiple similar projects/ IT/ITES projects/ e-Governance platforms totalling 80 Lakhs instead of one single project of 80 Lakhs.	Tender conditions prevail
111	Request the authority to permit Consortium / Joint Venture participation where one member fulfills technical expertise and another fulfills implementation capability.	Tender conditions prevail
112	Kindly clarify whether contractual/retainer professionals associated exclusively with the bidder during project duration shall be accepted.	Tender conditions prevail
113	Please clarify whether GIS base maps and spatial layers shall be provided by BSCC or need to be procured/generated by the consultant.	Available GIS base maps and spatial data, if any, shall be provided by BSCC
114	Kindly clarify the estimated number of assets/assets categories to be surveyed, digitized, and geo-tagged under the project.	The exact number of assets and asset categories is presently not finalized and may vary; the consultant shall undertake

		survey, digitization, and geo-tagging of all identified assets under BSCC
115	Please confirm whether both Android and iOS mobile applications are mandatory under the current scope.	Yes
116	Kindly clarify whether cloud infrastructure/ hosting shall be provided by BSCC or must be provisioned by the selected consultant.	selected consultant shall provision and maintain the required infrastructure for successful implementation of the AMS.
117	Kindly clarify whether deployment on NIC Cloud / Government Community Cloud (GCC) is mandatory, or whether deployment on Public/Private Cloud platforms such as AWS, Microsoft Azure, or Google Cloud Platform (GCP) is acceptable. Further, in case Private Cloud Infrastructure is preferred for the project, kindly clarify whether the required cloud infrastructure account/subscription and hosting environment will be provisioned by the Client/Department.	selected consultant shall provision and maintain the required infrastructure for successful implementation of the AMS.
118	Please share the list of existing systems /APIs with which AMS integration is expected.	The detailed list of existing systems/APIs for integration, if any, shall be shared with the successful bidder
119	Kindly clarify the format, quality, and availability of existing asset records and lease/revenue databases.	The detailed list, if any, shall be shared with the successful bidder
120	Kindly share expected SLAs for uptime, issue resolution, severity classification, and support response timelines.	Shall be finalized mutually during implementation in line with industry standards and BSCC requirements.
121	Please confirm whether open-source technologies/frameworks are permitted for implementation.	Yes
122	Kindly clarify whether STQC/CERT-In audit or any third-party security	Yes, Once a year

	certification is mandatory before Go-Live.	
123	Kindly clarify the methodology for assessing "delay attributable to consultant" and corresponding penalty calculations.	Tender conditions prevail
124	Considering survey, GIS mapping, implementation, integration, and testing scope, request extension of implementation timeline from 3 months to at least 6 months.	Tender conditions prevail
125	Kindly clarify the expected number of users/departments to be trained and training locations.	The participating departments and detailed asset list shall be shared with the successful bidder
126	Kindly clarify whether API standard documentation/specifications shall be shared by BSCC for integration points.	The detailed list of existing systems/APIs for integration, if any, shall be shared with the successful bidder
127	Kindly clarify whether maintenance includes only bug fixing/support or also feature enhancements/change requests.	Tender conditions prevail
128	Kindly provide estimated number of concurrent users and projected asset volume for sizing the infrastructure.	The detailed list, if any, shall be shared with the successful bidder
129	Kindly clarify whether GIS platform licensing (if proprietary) shall be borne by BSCC or consultant.	Borne by Consultants
130	Kindly clarify whose developer accounts (Google Play/App Store) shall be used for application publishing.	Bidders accounts
131	Kindly clarify expected RPO/RTO values and whether DR infrastructure is to be provisioned by consultant.	Tender conditions prevail
132	Kindly request sharing of sample asset registers, lease records, complaint	Available sample asset registers, lease records,

	workflows, and reporting formats before bid submission.	complaint workflows, and reporting formats, if any, may be shared with the successful bidder
133	Kindly clarify whether live product demonstration/reference implementation may be presented during technical evaluation.	The bidder may present relevant product demonstrations/ reference implementations during technical evaluation
135	As the work involves field survey and data collection from 72 wards which consumes huge amount of time, we request you to extend the time period to 12 months.	Tender conditions prevail
136	25 years of experience in cloud-based ERPs. Can this be changed as 25 years of experience in building and managing software applications? Not everyone would have worked on cloud-based solutions and ERPs traditionally 10 years ago?	Tender conditions prevail
137	Various asset types are mentioned in the RFP for which data needs to be collected. There is no mention on the quantity of assets. To do the estimation properly, we request you to provide approximate Quantity of asset types and sub-types mentioned.	The detailed list, if any, shall be shared with the successful bidder
138	Please elaborate on what type of GIS data (Point, Line, Polygon) to be collected for each type and sub-type of asset	Tender conditions prevail
139	Provide list of attributes which needs to be collected for each type and sub-type of assets. Also how a vendor can capture ownership, condition and status of asset? During the field data collection, staff from BBMP will accompany?	Shall be discussed with selected bidder
140	What is the support provided initially from BBMP for data collection? Maps, asset location and other key information will be provided to the vendor?	Available GIS base maps and spatial data, if any, shall be provided by BSCC

141	Elaborate the requirement. How it can be done? Please explain.	
142	BBMP staff will be doing this using the software developed. Please clarify.	The AMS software developed by the consultant shall be operated by designated BSCC staff
143	Provision to geo-tag all complaints/inspections to be done. Please clarify.	The proposed AMS shall include provision for geo-tagging of complaints
144	Provision to geo-tag all complaints to be done. Need to make it mandatory for location data capture. Please clarify.	The AMS shall provide functionality for mandatory geo-location capture while registering complaints
145	Do the vendor need to scan the agreements and upload? Provide approximate quantity of assets which comes under Lease and revenue management. From where the vendor can collect this?	The consultant shall digitize and upload available lease/rental agreements
146	Will BBMP provide all required details regarding this??? Do the vendor need to upload this, as this involves more data entry work?	BSCC will provide available lease and asset-related records wherever available
147	How a vendor can provide ratings? Please elaborate	Shall be discussed with selected Bidder
148	Required SMS and email facility will be provided by BBMP? Please clarify.	BSCC may provide available SMS/Email gateway access, wherever available
149	Please provide list of existing government systems for which the API-based integration needs to be done.	The detailed list of existing government systems/APIs for integration, if any, shall be shared with the successful bidder
150	Please elaborate on all three points mentioned. Also we assume the payment gateway will be provided to the vendor. Elaborate on billing system mentioned here.	Available payment gateway/billing systems, if any, may be provided by BSCC for integration
151	Please provide details on number of users for each role. Also provide how many concurrent users will be accessing the	The exact number of users, role-wise distribution, and concurrent user load are

	software? This will help us in better configuration for server.	presently not finalized
152	Can the details regarding how this amount put to tender is arrived? Item wise estimation breakdown will help the vendor. After going thru the RFP, we find field survey data collection cost will be high. Can the amount put to tender be increased based on the quantity of assets?	The amount put to tender has been arrived based on the overall scope and departmental estimate for the project
153	As field survey and data collection is a major task in this assignment, we request you to reframe the payment schedule. Suggestion would be 10% on draft model, 10% on submission of survey details for sample 4 wards, 15% on submission of survey details for 34 wards, 15% on submission of survey details for balance wards, 30% One-Time Development and Deployment Cost: (Upon successful development, deployment)	Tender conditions prevail
154	Kindly relax the eligibility criteria and allow experience of implementation/development of ERP, CRM, MIS, Web Applications, Mobile Applications, Enterprise Portals, Workflow Automation Systems, GIS-integrated platforms, or any similar IT/ITES software development projects of value not less than Rs. 80 Lakhs. Restricting the criteria only to Asset Management System projects may limit wider industry participation and competition.	Tender conditions prevail
155	Kindly allow deployment of the same or alternate professionals possessing equivalent or higher qualifications and relevant experience during project execution, subject to client approval. This flexibility is requested considering long project duration, employee attrition, and operational contingencies.	Tender conditions prevail

156	Kindly allow submission of EMD through Bank Guarantee and Demand Draft also, in addition to online payment modes. This will facilitate participation from more bidders and align with standard government tendering practices.	Tender conditions prevail
157	Kindly relax the experience requirement for Project Manager from 25 years to 8+ years or 10+ years in managing enterprise software / ERP / e-Governance / cloud-based application projects. The current requirement appears excessively high considering the project scope and industry standards.	Project Manager experience of 15 years with relevant experience will be considered.
158	Kindly extend the bid submission deadline by at least 2–3 weeks to enable bidders to prepare comprehensive technical and financial proposals, arrange required documents, and form suitable project teams.	Tender conditions prevail
159	Kindly clarify whether 75 marks out of 100 is the minimum qualifying score for Technical Qualification (TQ). Also request clarification on whether presentation marks are mandatory within the qualifying threshold and whether partial marks will be considered.	Yes, 75 marks out of 100 is the minimum qualifying score for Technical Qualification as specified in the RFP. Presentation by the Team Leader on methodology is mandatory during technical evaluation
160	Please confirm whether complete hosting infrastructure including cloud/on-prem servers, storage, backup, DR, SSL, and related infrastructure components are in bidder's scope or will be provided by BSCC.	Bidder's scope
161	Please confirm whether onsite deployment of technical resources during implementation phase is mandatory or remote/offsite implementation will be acceptable.	The resources shall be stationed in Bangalore and available to BSCC as and when required
162	Please clarify whether onsite support	Yes

	engineer/resource deployment during the 1-year maintenance period is mandatory.	
163	Please provide the approximate number of assets category-wise proposed to be onboarded in the AMS system.	The detailed list, if any, shall be shared with the successful bidder
164	Please clarify whether physical survey, GIS mapping, geo-tagging, and asset digitization activities are completely in bidder's scope or whether existing GIS/asset data shall be provided by BSCC.	BSCC will provide available data wherever available
165	Please confirm whether BSCC already has any existing GIS platform/licenses such as ArcGIS Enterprise or similar GIS solutions available for use/integration.	No
166	In case GIS licenses/platforms are not available with BSCC, please clarify whether procurement/subscription cost for GIS software/platform shall be in bidder's scope.	yes
167	Please confirm whether open-source GIS stack/platforms may be proposed by bidders.	Yes
168	Please provide details of all existing applications/systems/platforms with which AMS solution is expected to integrate.	Shall be discussed and provided with selected Bidder
169	Please confirm whether APIs/interfaces for all required integrations shall be provided by the department or need to be developed/procured by the bidder.	Shall be discussed and provided with selected Bidder
170	Please confirm whether BSCC already has SMS gateway services available and bidder scope is limited only to integration/configuration.	BSCC may provide available SMS/Email gateway access, wherever available
171	Please confirm whether BSCC already has Email gateway/SMTP services available and bidder scope is limited only to	BSCC may provide available SMS/Email gateway access, wherever available

	integration/configuration.	
172	Please clarify whether recurring SMS/email consumption charges during implementation and maintenance period shall be borne by BSCC or bidder.	Bidder scope
173	Please confirm whether payment gateway services/licenses, if required, shall be provided by BSCC or need to be procured by the bidder.	Shall be discussed and provided with selected Bidder
174	Please clarify whether existing ERP/Finance systems and related integration APIs shall be provided by the department.	Shall be discussed and provided with selected Bidder
175	Please confirm whether mobile application is required for Android platform only or for both Android and iOS platforms.	Both
176	Please confirm whether SSL certificates, domain/subdomain, and related security certificates shall be provided by BSCC or are in bidder's scope.	Bidder scope
177	Please clarify whether STQC audit/certification is required for the proposed AMS solution and whether the same is in bidder's scope.	Bidder scope, once in a year
178	Please clarify whether CERT-In empaneled security audit/VAPT is required as part of the project scope.	Yes
179	We kindly request you to also consider Master of Computer Applications (MCA) under qualification criteria and modify the clause as below: Qualification BE / M.Tech in CS&E / Master of Computer Applications (MCA)	Tender conditions prevail
180	We kindly request you to relax the requirement of 25 years to 15 years and modify the clause as below: Experience 15 yrs of Experience in building cloud-based ERPs	Project Manager experience of 15 years with relevant experience will be considered.
181	We would like to bring to your notice that	Yes, survey, data collection,

	under the payment schedule, payment of 30% is allotted for submission of survey details & draft model. However, under the team requirements only positions related to application development are mentioned. We request you to clarify whether the survey is part of consultant's scope or not.	validation, geo-tagging, and preparation of asset details are part of the consultant's scope
182	In order to submit a comprehensive proposal meeting the requirements of the RFP and Prebid replies, we request you to extend the submission due date by at least one week.	Tender conditions prevail
183	Man power of 8 members as per the details Are these required at your office or we can have them remotely after the FRS and requirement study done. Please clarify on heading for Providing consultancy services for the Development. Is it only consultancy or providing the software and also surveying the assets.	The resources shall be stationed in Bangalore and available to BSCC as and when required
184	5.3 Assets Parks and Green Spaces including landscaped parks, gardens, walking tracks, open gyms, fountains, lighting systems, irrigation systems, and associated infrastructure • Playgrounds and Sports Facilities including public playgrounds, sports courts, stadiums, fitness zones, and related equipment • Lakes and Water Bodies including lakes, ponds, stormwater drains, associated bunds, aeration systems, and water quality monitoring infrastructure • Public Buildings and Facilities including government offices, community halls, hospitals, primary health centers, and public utility buildings • Religious and Heritage Structures including temples and other notified heritage/public religious structures under Corporation management • Swimming Pools and Recreational	The detailed list, if any, shall be shared with the successful bidder

	Facilities including public swimming pools, filtration systems, changing rooms, and safety infrastructure • Street and Urban Infrastructure including streetlights, high-mast lights, footpaths, signage, bus shelters, public toilets, waste bins, and urban furniture • Leased / Revenue-Generating Assets including commercial spaces, kiosks, shops, parking facilities, and any public assets rented or leased to third parties • Mobile and Operational Assets including maintenance vehicles, service equipment, and field operation tools used for asset upkeep • Any other assets identified during the project inception, survey, and digitization phase - **Please provide the total number of these assets**	
185	Kindly clarify usage of any particular existing Geospatial data of the department or we can use Map my India maps which already have many of the topographic and other details such as Road, Parks, Swimming pools, Buildings	Shall be finalized and decided with successful bidder
186	What is the map scale required, as you are requiring showing Street lights, Waste Bins and many Corporation assets. Please clarify on how to show the drains, foot paths in the map. What is the duration of the survey to include all the assets of the corporation estimated.	Successful bidder shall provide use friendly application
187	How many are power users and how many are viewers for the web application?	Shall be based on requirements
188	How many mobile users are in the scope of the project?	Shall be based on requirements
189	Does department having existing GIS Platform. Please provide details.	No
190	Kindly change the payment schedule for 10% mobilization advance. Milestone based payment for the Survey for various details on Monthly basis. Development cost: release of 10% on	Tender conditions prevail

	approved Design document 20% on 1st Milestone 20% on 2nd Milestone. Balance on Deployment Balance 10% of overall after 1st Year.	
191	Please let us know if there are any ready geospatial data of existing assets in the corporation for uploading. Incase there are no such database , please provide the number of counts for each assets which are to be mapped on what scale and also provide what field data to be incorporated.	BSCC will provide available data wherever available
192	Request to extend the bid submission date for 15 days from the date of pre-bid clarification published and request.	Tender conditions prevail
193	Generally, for consultancy assignments, the turnover criteria is maintained approximately equal to or around 50% of the consultancy fee/value of work to encourage wider participation and healthy competition among qualified consultants. Hence, we requesting you to re-verified and modified as Achieving at least in one Financial Year a minimum Financial Turnover of Rs.60.00 lakhs during last 5 financial years i.e., 2021-25 to 2025-26	"Achieving at least in one Financial Year a minimum Financial Turnover of Rs.80.00 Lakhs during the last 5 financial years i.e., 2021-22 to 2025-26 will be considered."
194	Can Any reputed Company possessing Registration Certificate of establishment for similar services/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client from past 03 years kindly confirm	Tender conditions prevail
195	Can work done certificate for having successfully executed at least one at least one similar work/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client not less than amount put to tender kindly confirm.	Tender conditions prevail
196	Can Each tenderer in its name should have executed and satisfactorily completed development of Asset Management System works/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client with total value not less than Rs. 80.00 Lakhs during last 5 financial years kindly confirm	Tender conditions prevail

197	In interest of greater participation we request to kindly modify experience clause as below 1 Project Manager 15 plus years of Experience in building web and cloud based system 2 UI UX Designer 3 plus years experience 3 UI Front End Developer 3 plus years experience 4 Front End Developer 3 plus years experience, 5 Back end Develop 3 plus years experience 6 Mobile App developer 3 plus years experience - These experience levels be apt for the current project Kindly consider	Project Manager experience of 15 years with relevant experience will be considered.
198	Kindly clarify Whether survey is a part of the project - If yes, 1. Then what level survey needs to be done and what details are to be collected - 2. For assets like parks whether only location point to be collected or polygon to be marked - 3. If survey has to be done for each of the assets, including assets within, like parks- street lights within parks, other assets etc. it will be a detailed survey and duration may be much higher - In case survey is not to be done, then will asset data be made available by department - Kindly Clarify	Shall be discussed and provided with selected Bidder
199	Lease details needs to be collected and uploaded by consultant or uploading will be done by department - Kindly clarify	The user friendly application shall allow department to upload and maintain the lease documents respectively with assets.
200	We understand that department registered SMS & Email API/Gateway will be made available by department. i.e. Consultant will not have to supply these - Kindly confirm	BSCC may provide available SMS/Email gateway access, wherever available
201	Request to list the participating departments and also asset list	Shall be discussed and provided with selected Bidder
202	We understand that facilities for deployment - including hosting space, server, backup, anti-virus, DR etc. will be made available by department. - Consultant will be using the same to deploy the proposed AMS system - Kindly confirm	Bidder scope
203	Request to confirm - 1. Whether security audit is needed - 2. If yes then how many times will it have to be done, as RFP just says regular audits - 3. We understand that cost of such audit will be borne by department - Kindly confirm.	Once a year
204	Does department have any existing GIS platform which needs to be used for this project or consultant is free to use any platform - Kindly clarify	Free to use any platform
205	Request to change the payment to quarterly mode, during maintenance phase	Tender conditions prevail
205	We understand that no continuous client side resource deployment is required for the project.	The resources shall be stationed in Bangalore and available to BSCC as

	Resources will be working from consultants office only. Kindly confirm.	and when required
206	Request exemption from EMD submission for DPIIT-recognized Startups/MSMEs as per Government procurement guidelines.	Tender conditions prevail
207	Request exemption or reduction in Performance Security requirement for eligible Startups/MSMEs as per applicable procurement policies.	Tender conditions prevail
208	Request consideration of product capability, SaaS implementation experience, and technical expertise in lieu of large government project references for recognized startups.	Tender conditions prevail
209	Request release of part payment upon UAT/Go-Live instead of retaining full 20 percent until completion of 1year maintenance period	Tender conditions prevail
210	Request relaxation in average turnover criteria for DPIIT-recognized Startups/MSMEs as per Startup India procurement norms.	Tender conditions prevail
211	Can the specific Experience of the Bidder related to the Assignment of Similar Nature/ IT / ITES projects involving software, applications/ mobile applications, development or maintenance of websites for E-Governance Projects for any Government/ Private client in last 5 years.	Tender conditions prevail
212	Can Tenders from Joint Ventures / Consortium may be accepted, subject to one lead bidder taking overall responsibility for execution, coordination, compliance, and delivery of the project kindly confirm.	Tender conditions prevail

Meeting is concluded. Thanking you,

Sd/-
Chief Engineer
Bengaluru South City Corporation

Copy Submitted to The :

1. Hon'ble Commissioner, BSCC for kind information.
2. Additional Commissioner (Development), BSCC for kind information.
3. Chief Engineer (Zone-1 &2), BSCC for kind information.
4. Superintending Engineer (Zone-1 & 2), BSCC for kind information.
5. Notice Board / Office Copy.

13/5/26
Chief Engineer
Bengaluru South City Corporation